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**HERRMANN LAW GROUP**  
AVIATION | CIVIL RIGHTS | PERSONAL INJURY  
**SENATOR & INSURANCE COMMISSIONER**  
Karl Herrmann (1915-1997) Founder  
— EST. 1950 —

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March 21, 2022

To victim families:

Our hearts go out to the families and friends of the victims of the China Eastern Airlines flight number MU5735 crash that occurred on March 21, 2022.

Our experience representing victims of air disasters for decades has taught us the depth of your sorrow. Mere words are insufficient, but please accept our sincere condolences.

We provide you with this information to help you confront legal challenges you will face seeking justice from those responsible for the crash.

### **GENERAL INFORMATION**

The following four points you need to know immediately:

1. **Do not discuss your case** with representatives of the aircraft company, the airline, insurers, or anyone else other than your family, your doctors, or your lawyers. While corporate representatives may seem sympathetic and helpful, their goal is to protect their employers and settle your claim as cheaply as possible.
2. **Start a diary/journal** in which you record all your suffering – both physical and emotional. Preserve all financial records including income, taxes, business corporate records, bank account and budgets. Further, keep records of all medical treatment and all expenses.
3. **Seek out psychological/grief counseling.** Not only can it be vital for your mental health, but it will also document your suffering, which will help prove the extent of your damages when the time comes.
4. **All victims need legal advice** from lawyers skilled in these complicated aviation disaster cases. The sooner your lawyers start work on your behalf, the more successful they will be.

### **FACTS**

Although the investigation into this tragic crash is just beginning, a few things are known.

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On March 21, 2022, China Eastern Airlines flight number MU5735 departed Kunming, China at 1:16 PM CST. The flight was scheduled to arrive at Guangzhou, China at 2:54 PM CST.

At 2:20 PM CST, the flight was near the city of Wuzhou, when it suddenly started to lose altitude. According to FlightRadar24, the plane was cruising at 29,100 feet, but lost about 21,000 feet. After briefly regaining some altitude around 8,000 feet, the last sourced information on the flight showed it crashed at about an altitude of 3,225 feet, at 2:22 PM CST, just over two minutes after the deadly descent began.

Hundreds of emergency responders acted quickly to get to the sight of the crash and extinguish a fire that was caused by the crash. Sadly, at the time of this writing, there has been no sign of any of the 123 passengers or 9 crew members surviving.

China's Civil Aviation Administration has dispatched investigators to the scene who will be closely looking at possible causes of the crash such as:

1. Weather – The weather at the scene of the crash was cloudy but visibility was reported to be good. Winds were moderate at less than 12 miles per hour, and visibility was 10 miles. No precipitation was measured at the time of the crash.
2. Plane – The plane involved in this crash was a seven-year-old Boeing 737-800, registration number B-1791, a predecessor to the Boeing Max-8's involved in the deadly 2018 Indonesia crash and the 2019 Ethiopia crash. Although China banned the Max-8's after those crashes, the airlines continued to fly the 737-800's. This specific airplane was delivered to China Eastern Airlines in June 2015.
3. Airline – The state-owned China Eastern Airlines is one of China's three major airlines. The last major plane crash was in 2010 when a flight from Harbin crashed in north-east Yichun during foggy weather, killing 42 of the 96 people on-board.

Many other factors will need to be investigated as well before the cause will be known.

## COMPENSATION

The amount of compensation is unique to individual victims and the situation. Injuries, whether critical or minor, can result in significant compensation. Further, everyone on the aircraft in a crash landing may have experienced some level of terror and trauma. Some passengers may suffer from post-traumatic stress disorder. All injuries, whether physical or emotional, are potentially compensable.

The death of a loved one is extremely traumatic. The loss of love and affection, companionship, support and other financial losses can amount to substantial sums of money depending upon family relationships, age of the victim, and actual and potential earnings.

Many factors go into calculating the just amount. We fully prepare every aspect of a case, using experts, when necessary, to maximize your just award. Our work begins immediately so we can recover money for our clients as soon as possible.

In previous cases, we've recovered as much as several million dollars. For specific amounts, please review our "Firm Record" and "Our Legal Team" sections that follow this letter.

We want to be clear, however, that past results do not guarantee any amount for future recoveries. Each case is determined on its own merits.

The Herrmann Law Group has been successfully representing clients in aviation disasters for decades.

**We invite all to contact us for a free, personal, and private consultation with no commitments required.**

**Feel free to contact any of the following:**

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*Respectfully,*

**HERRMANN LAW GROUP**

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